



## Payment Information and Appointment Policy

Welcome to George Erb Physical Therapy! We would like to take this opportunity to review our billing and payment procedures with you. We will happily discuss your proposed care and answer any questions you may have relating to your treatment and insurance coverage before we begin therapy. We ask that you please take your time in reading our billing policies below.

### **PRIVATE INSURANCE**

George Erb Physical Therapy, Inc. will bill your insurance company for you for all your care one time only as a courtesy to you. You agree to give authorization of insurance benefits to be made directly to George Erb Physical Therapy, Inc for services rendered. You agree to pay any portion of your bill not paid by your insurance company. You agree to be responsible for all your charges, even if you have insurance. All insurance co-payments are due at the time of your visit.

You are responsible to notify us immediately should any changes be made to your health insurance plan. Should you fail to do so, you agree to be responsible for all our charges that are not covered by your insurance.

George Erb Physical Therapy, Inc. mails patient statements at the beginning of every month. If there is any unpaid balance on your account, you will receive a patient statement. Payment is due upon receipt of your statement. If payment is not received by the following month, you will receive a second notice statement, and then a final Notice statement. If we do not receive a payment within 10 days of a Final Notice statement, your account will be sent directly to our collection agency without further notice. In the event of default, you agree to pay all costs of collection and reasonable attorney's fees.

### **WORKERS COMPENSATION**

We will obtain authorization to treat you from your employer's insurance carrier before we begin treatment. You are responsible for making and keeping your own appointments. Carriers will be notified of missed appointments. If you fail to make or keep scheduled appointments, your treatment will be discontinued.

### **THIRD PARTY BILLING, LIENS AND LEGAL CASES**

Third Party billing, and Liens are not accepted at George Erb Physical Therapy, Inc. Payment for services must be made at the time of service and it is the patient's responsibility to get reimbursed from the Third-Party Payer. If we bill your private or Medicare insurance for services related to an injury claim, and your private or Medicare insurance denies or requests a refund, you are responsible for the balance immediately.

### **MEDICARE**

George Erb Physical Therapy, Inc. has been approved as an official certified Medicare Facility. This means that we will bill Medicare for you, we agree to Medicare's rates, and Medicare will send your benefits directly to us. You agree to be responsible for any deductible, co-payment or other charges or items or services denied by Medicare.

***Medicare requires you to obtain a new prescription for your treatment every 90 days. We will not be able to continue treatment until a current/updated prescription has been received.***

### **APPOINTMENT / NO SHOW POLICY**

We are happy to allow you to schedule your treatment time in advance if you wish. If you find that you are unable to keep an appointment, **please notify us at least 24 hours in advance**. **Late arrival of more than 10-15 minutes may result in shortened treatment or cancellation.** We reserve the right to bill you if you fail to keep a pre-scheduled appointment, or if you cancel less than 24 hours notice, except in cases of true emergency or illness. **Our customary fee of \$50.00 will be charged to your account for broken pre-scheduled appointments. This charge will not be billed to your insurance company. You agree that these charges will be solely your responsibility. No Show fees must be paid before your next scheduled.** Patient Initials: \_\_\_\_\_

---

***I have read, understand, and agree to the above payment procedures and policies of this contract.***

**Patient Signature** (Parent / Guardian if patient is a minor) \_\_\_\_\_

Date \_\_\_\_\_

Please Print Name: \_\_\_\_\_ DOB: \_\_\_\_\_

**History and Physical Condition Information**

Date: \_\_\_\_\_

***Please answer all questions to help your therapist to provider safe and effective treatment.***

Age: \_\_\_\_\_ Occupation: \_\_\_\_\_

**Please indicate for which body region you are seeking treatment:**

Neck       Low Back       Hand/Wrist       Knee       Ankle/foot  
 Shoulder       Mid Back       Elbow       Hip       Other

**Date of Injury:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**Have you recently had surgery for this problem?**  Yes  No      **Date of Surgery?** \_\_\_\_/\_\_\_\_/\_\_\_\_

*\*If yes, please indicate type of surgery:* \_\_\_\_\_

**Have you had treatment for this problem before?**  Yes  No      *\*If yes, please list approximate dates below*

**Do you now have, or have you ever had any of the following?**

High Blood Pressure	<input type="checkbox"/> Yes <input type="checkbox"/> No	Sensitive to heat / Ice	<input type="checkbox"/> Yes <input type="checkbox"/> No	Osteoporosis	<input type="checkbox"/> Yes <input type="checkbox"/> No
Heart Disease or Attack	<input type="checkbox"/> Yes <input type="checkbox"/> No	Allergies	<input type="checkbox"/> Yes <input type="checkbox"/> No	Bowel/Bladder	
Hearing Problems	<input type="checkbox"/> Yes <input type="checkbox"/> No	Hernia	<input type="checkbox"/> Yes <input type="checkbox"/> No	Changes	<input type="checkbox"/> Yes <input type="checkbox"/> No
Pacemaker	<input type="checkbox"/> Yes <input type="checkbox"/> No	Seizures	<input type="checkbox"/> Yes <input type="checkbox"/> No	Recent Weight	
Diabetes	<input type="checkbox"/> Yes <input type="checkbox"/> No	Metal Implants	<input type="checkbox"/> Yes <input type="checkbox"/> No	change	<input type="checkbox"/> Yes <input type="checkbox"/> No
Headaches	<input type="checkbox"/> Yes <input type="checkbox"/> No	Dizzy Spells	<input type="checkbox"/> Yes <input type="checkbox"/> No	Pregnant	<input type="checkbox"/> Yes <input type="checkbox"/> No
Kidney Problems	<input type="checkbox"/> Yes <input type="checkbox"/> No	Balance Problems	<input type="checkbox"/> Yes <input type="checkbox"/> No	Other	_____
Nervous Disorders	<input type="checkbox"/> Yes <input type="checkbox"/> No	Vision Problems	<input type="checkbox"/> Yes <input type="checkbox"/> No		_____
Arthritis	<input type="checkbox"/> Yes <input type="checkbox"/> No	Cancer	<input type="checkbox"/> Yes <input type="checkbox"/> No		_____

***If your answer is YES to any of the above, please explain and give approximate dates:*** \_\_\_\_\_

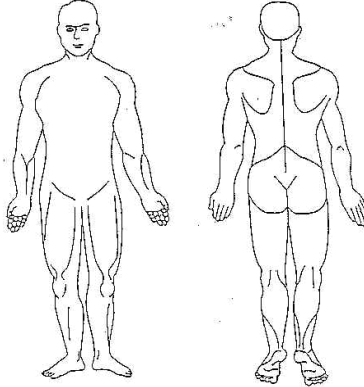
**Job Description/ Social Activities: (physical tasks, amount of sitting, lifting, computer work etc.):** \_\_\_\_\_

**What are your goals for your course of physical therapy?** \_\_\_\_\_

**List any other major illness or surgery during the past year**

**Pain rating:** Indicate your average level of pain by circling the appropriate number on the scale below:

0 \_\_\_\_\_ 1 \_\_\_\_\_ 2 \_\_\_\_\_ 3 \_\_\_\_\_ 4 \_\_\_\_\_ 5 \_\_\_\_\_ 6 \_\_\_\_\_ 7 \_\_\_\_\_ 8 \_\_\_\_\_ 9 \_\_\_\_\_ 10  
*Pain Free* *Unconscious Pain*



**Please use the body diagram above and *Shade Areas of Pain***

**Medication Record**

Please list all current medications, with dosages (include prescription, over-the-counter, herbals, vitamins/mineral/dietary [nutritional] supplements).

If you already have a list (including dosages amounts) please check here and provide a copy of the list.  
 \_\_\_\_\_ (*Patient initials*)

Medication	Dosage	Reason for Taking

***The above information is correct to the best of my knowledge.***

\_\_\_\_\_  
 Patient Signature

\_\_\_\_\_  
 Date

- |  |               |  |               |   |                |
|--|---------------|--|---------------|---|----------------|
| <input type="checkbox"/> George A. Erb, PT       | Lic # PT14408 | <input type="checkbox"/> Megan Henriod, PT   | Lic # PT42667 | <input type="checkbox"/> Ryan Woods, PT | Lic # PT298106 |
| <input type="checkbox"/> Matthew Stump, PT       | Lic # PT27127 | <input type="checkbox"/> Collin McDonell, PT | Lic # PT43330 |   |                |
| <input type="checkbox"/> Jennifer Nichwander, PT | Lic # PT30055 | <input type="checkbox"/> Darren Zaylor, PT   | Lic # PT41788 |   |                |
| <input type="checkbox"/> Cody Hircocock, PT      | Lic # PT37928 | <input type="checkbox"/> Kara Everhart, PT   | Lic #PT294867 |   |                |

**Physical Therapist Signature:** \_\_\_\_\_

## HIPAA Consent & Acknowledgement of Receipt of Notice of Privacy Practices

I hereby acknowledge that I have reviewed the Notice of Privacy Practices and understand that I may have a copy upon request. I further acknowledge that a complete and current copy of this notice is posted in the reception area and that I will be offered a copy of any amended Notice of Privacy Practices at each appointment.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_ Relation to patient: \_\_\_\_\_

### Patient Record of Disclosures

In general, the HIPAA privacy rule gives individuals the right to request a restriction on used and disclosures of their protected health information (PHI). The individual is also provided the right to request confidential communications or that a communication of PHI be made by alternative means, such as sending correspondence to the individual's office instead of their home.

**I wish to be contacted in the following manner (check all that apply):**

<b>Home Telephone:</b> _____ <input type="checkbox"/> OK to leave a message with details <input type="checkbox"/> Leave a message with call-back number only	<b>Written Communication:</b> <input type="checkbox"/> OK to mail written communication to my home address <input type="checkbox"/> OK to mail written communication to my work/office address
<b>Work Telephone:</b> _____ <input type="checkbox"/> OK to leave a message with details <input type="checkbox"/> Leave a message with call-back number only	<b>I give authorization for GEPT to leave a message in my absence with:</b> _____ <b>Indicate relation to patient:</b> _____ <b>For matters regarding:</b> <input type="checkbox"/> my appointment reminders <input type="checkbox"/> my account such as billing and amount due <input type="checkbox"/> my treatment/test results
<b>Cell Phone Number:</b> _____ <input type="checkbox"/> OK to leave a message with details <input type="checkbox"/> Leave a message with call-back number only	

\_\_\_\_\_  
Signature of Patient, Parent or Legal Guardian

\_\_\_\_\_  
Date

#### For office use only:

The Privacy Rule generally requires healthcare providers to take reasonable steps to limit the use or disclosure of, and requests for PHI to the minimum necessary to accomplish the intended purpose. These provisions do not apply to uses or disclosures made pursuant to an authorization requested by the individual. Healthcare entities must keep records of PHI disclosures. Information provided below, if completed properly, will constitute an adequate record.

**Note: Uses and disclosures for Treatment Records, Payment Information and Healthcare Operations may be permitted without prior consent in an emergency.**

### Record of Disclosures of Protected Health Information

(This section below is to be completed by Office Staff only when disclosing records)

Date	Disclosed to Whom Address or Fax	(1)	Description of Disclosure/Purpose of Disclosure	By Whom Disclosed	(2)	(3)

(1) Check this box if the disclosure is authorized

(2) Type Key: T = Treatment Records; P = Payment Information; O = Healthcare Operations

(3) Enter how disclosure was made; F = Fax; P = Phone; E = Email; M = Mail; O = Other